Accessibility statement

Using this website

This website is run by North Turton Parish Council. We want as many people as possible to be able to use it. For example, that means you should be able to:

* zoom in up to 300% without the text spilling off the screen
* navigate most of the website using just a keyboard
* listen to most of the website using a screen reader

We’ve also made the website text as simple as possible to understand.

[**AbilityNet**](https://mcmw.abilitynet.org.uk/) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website aren’t fully accessible:

* there is insufficient contrast in our headings and links
* most older Word documents aren’t fully accessible to screen reader software

If you can’t access parts of this website

If you need information on this website in a different format please email [clerk@ntpc.myzen.co.uk](mailto:clerk@ntpc.myzen.co.uk)  
We will consider your request and get back to you as soon as possible.

Reporting accessibility problems with this website

We’re always looking to improve the accessibility of this website. If you find any problems that aren’t listed on this page or think we’re not meeting the requirements of the accessibility regulations, contact [clerk@ntpc.myzen.co.uk](mailto:clerk@ntpc.myzen.co.uk)

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you’re not happy with how we respond to your complaint, [**contact the Equality Advisory and Support Service (EASS)**](https://www.equalityadvisoryservice.com/).

Technical information about this website’s accessibility

North Turton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [**Web Content Accessibility Guidelines version 2.1**](https://www.w3.org/TR/WCAG21/)  AA standard, due to the non-compliances listed below.

Issues with technology

There is insufficient contrast in our headings and links

**Issues with PDFs and other documents**

Many of our older PDFs and Word documents don’t meet accessibility standards. For example, they may not be marked up so they’re accessible to a screen reader.

None of our PDFs and Word documents are essential to providing our services. For example, none have information on how users can access our services and no forms are published.

The accessibility regulations [**don’t require us to fix PDFs or other documents published before 23 September 2018**](http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made) if they’re not essential to providing our services. For example, we don’t plan to fix earlier copies of our minutes.  
Any new Word documents we publish will meet accessibility standards unless we determine unless we determine that they represent a [**disproportionate burden**](http://www.legislation.gov.uk/uksi/2018/952/regulation/7/made) within the meaning of the accessibility regulations.

How we tested this website

This website was last tested in September 2020**.** The test was carried out in house using automated test software. We tested all of our pages.

What we are doing to improve accessibility

We are working on the contrast in our headings and links

**This statement was last updated on 14.10.20**